

Engineered Hardware, LLC dba TorkRite 6940 Spinach Drive Mentor, Ohio 44060

Manufacturers Limited Warranty (Residential Use)

What does this Warranty Cover? The warranty covers any defects in certain components of this "TorkRite" garage door product due to material or workmanship. This warranty covers you if you are the first retail purchaser of the product, and purchased the product directly from Engineered Hardware, LLC (the "Manufacturer").

How long does the coverage last? With respect to the hardware component of this product (*i.e.*, excluding the cable components and the gas springs) this Warranty lasts for the lifetime of the door for which it has been originally installed. With respect to the gas spring components of the product, this Warranty lasts for a period of five (5) years from the date of receipt. There is no warranty for the cable components of this product.

What will the Manufacturer do? If this product, when used properly, is shown to be defective due to material or workmanship within the coverage period, then the Manufacturer will repair or replace any defective or non-conforming goods.

What is not covered by this Warranty? This warranty applies only when this product is used properly in accordance with all applicable instructions. Any actual or perceived defects that are caused by improper handling or installation methods are not covered by this warranty. There is no warranty for the cable components of this product.

Additional Limitations. This warranty does not cover damages in excess of the purchase price. To the extent permitted under state law, any other incidental, special, or consequential damages are also not covered by this warranty. THERE ARE NO EXPRESS WARRANTIES COVERING THIS PRODUCT BEYOND THIS LIMITED WARRANTY. IN ADDITION, THE DURATION OF ANY IMPLIED WARRANTIES THAT MAY ARISE UNDER STATE LAW (INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE) ARE <u>LIMITED</u> TO THE APPLICABLE COVERAGE PERIODS DESCRIBED ABOVE.

How to Make a Claim under this Warranty. To make a claim under this warranty, contact Engineered Hardware, LLC. A brief description of the problem(a photo and/or return of original product may be required), plus proof of purchase (such as a dated sales receipt), will be required in order to make a claim.

Your rights under State Law. Some states do not allow the exclusion or limitation of incidental or consequential damages in connection with the sale of consumer products, so the above limitation or exclusion of incidental or consequential damages may not apply to you. In addition, some states do not allow limitations on how long an implied warranty lasts, so the above limitation on implied warranties may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.